

## DISTANCE EDUCATION STUDENT COMPLAINT PROCESS

The following states, from which Bastyr University has received authorization or exempt status to offer distance programs, require that student complaint processes and contact information be published:

State of California  
Bureau for Private Postsecondary Education  
Phone 916.431.6924  
[www.bppe.ca.gov/enforcement/complaint.shtml](http://www.bppe.ca.gov/enforcement/complaint.shtml)

State of Georgia  
Nonpublic Postsecondary Education Commission  
Phone 770.414.3300  
[www.gnpec.org](http://www.gnpec.org)

State of Idaho  
Board of Education - Private Colleges & Proprietary Schools  
Phone: 208.334.2270  
[www.boardofed.idaho.gov/priv\\_col\\_univ/student\\_complaint.asp](http://www.boardofed.idaho.gov/priv_col_univ/student_complaint.asp)

State of Oregon  
Office of Degree Authorization  
Oregon Higher Education Coordinating Commission  
Oregon Student Access Commission  
Phone 541.687.7478  
[www.oregonstudentaid.gov/oda.aspx](http://www.oregonstudentaid.gov/oda.aspx)

Students should refer all other complaints to Bastyr University:

Director of Certificate, Community & Continuing Education  
425-602-3152  
[continuinged@bastyr.edu](mailto:continuinged@bastyr.edu)

Senior Vice President & Provost  
425-602-3110  
[tcallahan@bastyr.edu](mailto:tcallahan@bastyr.edu)